



THUNDER BAY
SYMPHONY
ORCHESTRA

Paul Haas
Music Director

Guidelines for attending a concert

We are delighted to be hosting our first live performance since the beginning of the COVID-19 pandemic. Thank you so much for your support during this time as we implement some new safety measures to ensure that we can safely organize a concert under the current circumstances. We would like to make this experience as safe and enjoyable as possible for everyone, and we need your help to do so. Please carefully review this document before purchasing your tickets and attending the event.

SYMPTOMS

Symptoms of COVID-19 range from mild — like the flu and other common respiratory infections — to severe. We ask that you please refrain from attending the event if you are experiencing any of the following symptoms up to 48 hours prior to and on the day of the event:

- Fever (feeling hot to the touch, a temperature of 37.8oC or higher)
- Chills
- Cough that's new or worsening (continuous, more than usual)
- Barking cough or making a whistling when breathing (croup)
- Shortness of breath (out of breath, unable to breathe completely)
- Sore throat
- Trouble swallowing
- Lost sense of taste or smell
- Pink eye (conjunctivitis)
- Headache that's unusual or long lasting
- Digestive issues (nausea/vomiting, diarrhea, stomach pain)
- Muscle aches
- Extreme tiredness that is unusual (fatigue, lack of energy)
- Sluggishness or lack of appetite (especially in young children)
- Runny, stuffy or congested nose (not related to seasonal allergies or other known causes or conditions)

PLEASE NOTE: Anyone who becomes ill or experiences symptoms of COVID-19 while attending the event should go home immediately and self-isolate.

GUIDELINES AND RESTRICTIONS

Please help us protect and keep everyone as safe as possible. We will be following the Ontario provincial government's [Stage 3 Restrictions](#) on Gatherings. All attendees, staff, and performers are also required to adhere to the following guidelines for this event:

- **MASK OR FACE COVERING:** Masks are required in all enclosed public spaces in the Thunder Bay District Health Unit service area. The mask or face covering must be properly worn to cover the nose and mouth at all times.
- **SCREENING QUESTIONS:** All concert attendees will be asked a series of health screening questions before entering the facility.
- **PHYSICAL DISTANCING:** Aside from the people within your household or safe social circle of 10, all attendees and staff must maintain physical distancing of two metres from every other person. Performers must also maintain physical distancing of two metres from every other person, except from other performers where necessary for purposes of the performance.
- **HAND SANITIZER USE:** We will be providing hand sanitizer for all attendees to use before entering the building. Hand sanitizer dispensers will also be available inside the building for attendees to use at any time.
- **WASHROOM USE:** For the health and safety of everyone at the event, washrooms will be available for emergency use only. We ask that all attendees use the washroom at home before attending the event. If you must use the washroom for emergency reasons, please ensure that you wash your hands with soap and water for at least 15 seconds upon entering and prior to exiting the washroom.
- **FOOD AND BEVERAGE:** No food or beverage will be served or permitted at the event.
- **ASSIGNED SEATING:** There will be assigned seating at the event. All attendees are required to remain in their assigned seats, and we ask that you do not switch seats or move to a different area.

Thank you for helping us reduce the spread of COVID-19. Should you have any questions or concerns, please contact Ryleigh Dupuis, Executive Director, at ryleighdupuis@tbsoc.ca.

For more information on the current provincial guidelines, please visit: <https://www.ontario.ca/page/covid-19-stop-spread>

WE LOOK FORWARD TO SEEING YOU AT THE CONCERT!